

YUZHENG (LIZ) PANG

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EDUCATION

SINGAPORE MANAGEMENT UNIVERSITY Jan 2026 – Jun 2027

Master of IT in Business (Artificial Intelligence Track)

Core modules:

EMORY UNIVERSITY, GOIZUETA BUSINESS SCHOOL Sep 2017 – May 2021

Bachelor of Business Administration (Major in Finance, Double Major: Political Science)

- Honors/Academic recognition: Dean's List, Cum Laude

PROFESSIONAL EXPERIENCE

MCCHRYSTAL GROUP Virginia, USA

Consulting Implementation Senior Associate (Promoted from Analyst, then Associate) Jul 2021 – Oct 2025

Led enterprise transformation, operating-model design and organizational analytics initiatives across financial services, healthcare and the public sector. Selected engagements below:

Fortune 500 Financial Services Mar 2025 – Sep 2025

- Aligned senior leaders around enterprise growth priorities and mobilized targeted workstreams that helped close an \$8B performance gap; leadership surveys recorded a 30% increase in organizational prioritization clarity.
- Facilitated 10+ executive sessions and 1:1 coaching to senior leaders, enabling faster cross-functional resource decisions and more consistent execution across the leadership team.

US Top 3 U.S. Hospital System Jun 2023 – Feb 2025

- Designed and implemented a system-wide quarterly operations planning, impacting 10,000+ employee in the system, connecting strategic priorities, cross-functional teams, and information inputs with a repeatable execution cycle.
- Established strategic and tactical operating forums with structured feedback, accountability, and escalation mechanisms, improving decision speed within the 48-hour window and reducing operational backlogs by 50%.

Various Organizational Diagnostic & Data Analytics Projects Aug 2022 – May 2023

- Analyzed organizational performance data using AWS, Excel, and Sankey charts, and computed predictor variables using linear, stepwise, and hierarchical regression in R, providing clients with actionable insights on leadership alignment, org network connectivity, and employee engagement.
- Developed an interactive analytics dashboard integrating clients' organizational data monitoring and internal business development capabilities, contributing to three project up-sales.

Multistate Public Health Network Jul 2021 – Jul 2022

- Built and facilitated a collaborative network of 400+ public-health leaders across 45 states, enabling rapid exchange of operational practices, cross-jurisdiction problem-solving and policy collaboration during COVID-19 crisis response.

ACADEMIC PROJECTS

Machine Learning: U.S. Federal Contract Value Prediction May 2026

- Led a Python-based ML workflow that supports small business contract pricing and bidding intelligence. Workflow includes EDA, data cleaning, leakage-aware feature engineering, and evaluation across Linear/ElasticNet, Random Forest, LightGBM, XGBoost, CatBoost, and ensemble models
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Product Management: Community Grocery Pooling Platform May 2026

- Designed (Kano/JTBD frameworks) and prototyped (Vercel, Figma, MS Clarity, GitHub) a SG neighborhood grocery App that combines cross-retailer price comparison, building-level pooled delivery and smart reorder flows

ADDITIONAL

- **Certifications & Self-paced learning:** Project Management Profession, Lean Six Sigma Black Belt, PowerBI, AWS Solutions Architect
- **Language Skills:** English (Business Professional), Mandarin (Native)
- **Interests:** Swimming, Painting, Vocal Performance, Cooking, Piano, Hiking, Hosting friends